## NEW PLATFORM FEATURE: MOBILE ENDPOINT

## WHAT IS MOBILE ENDPOINT?

Mobile Endpoint gives your customers access to help where there isn't an intercom. A simple QR code at your lot gives your customers the power of Parker in the palm of their hand.

Mobile Endpoint allows your customers to conveniently connect with a customer service rep on their cell phone, via a browser, with two-way video for an added personal touch.

PLUS, our customer service reps:

- Know your lot and business rules
- Can facilitate payment
- Troubleshoot issues quickly & effectively

Mobile Endpoint provides these benefits all while protecting your revenue & enhancing the customer experience.



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A QR code can be posted wherever needed and a customer can scan it to initiate a help call.



You don't need electricity, gates, internet, intercoms, hardware or people.

Mobile Endpoint gives you the flexibility to help your customers, even if your lots aren't staffed 24/7.

Get in touch or learn more at helpmeparker.com/mobile-endpoint

