

Prepare for implementation with the help of our

# Installation Checklist



## Signed Agreement

Return your signed agreement to get started. You will not be charged for call center services until we take calls successfully.



## Network Discovery

Testing and/or configuration is needed to be sure our solution is supported.



## Onboarding Form

Submit the online questionnaire. This information informs how our CSRs handle your calls.



## Kickoff Call

Ask outstanding questions, clarify facility information, and discuss any other concerns.



## Payment Set-Up

Our primary payment method is to be paid via ACH. Alternatives are available upon request.

## Fast-Track Your Install

A quick turnaround is possible with your collaboration. We are able to get facilities up and running in as little as 72 hours. Hardware installation may require a longer turnaround.