

NEW PLATFORM FEATURE: **MOBILE QUEUE** BETA

The Next Giant Leap for Our CX Platform

Your parking garages are trying to be as efficient as possible, with fewer people onsite. You take as many intercom calls as you can, but you can't always help every customer.

That's where we can help. Introducing our new software module: **Mobile Queue**.

With Mobile Queue, you're never alone. You can keep the same flow, taking calls like you always do. But when you can't answer, we can.



Our Platform in the Palm of Your Hand

Mobile Queue will put the power of our platform in the palm of your hand, allowing you to answer calls on your cell phone.

Mobile Queue provides the **safety net** of a call center if you aren't able to take the calls like planned. You can budget, and take load off of call volume, without having to lose the scalability of our software platform.

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Because we know your onsite people get busy, we've built-in an **"ignore call"** feature, which will immediately send the call to our call queue for handling. That way, you can take an important meeting, or get some sleep, without interruption.



And the best part: because Mobile Queue is the mobile version of our software platform, you can still track issues and resolutions, watch call recordings and see when and where the calls are coming from.

Get in touch or learn more at helpmeparker.com/mobile-queue